



# Shepparton HOLIDAY PARK

SITE / CABIN No:

BOOM GATE CODE

**9248**

## LEGEND

- POWERED GRASS
- VILLA / CABINS
- RESIDENTS
- MOBILE WORKERS VANS
- EMERGENCY ASSEMBLY POINT
- FIRE HOSE
- FIRE EXTINGUISHER
- FIRE HYDRANT
- DEFIBRILLATOR
- NO THROUGH ROAD
- TOILETS
- SHOWERS
- LAUNDRY
- DUMP POINT



**COMPLIMENTARY  
WI-FI**

Search network  
**Hampshire Holidays**

Password:  
**Holidays**

# GUEST INFORMATION

## RECEPTION HOURS

We aim to be available Monday to Sunday from 9am to 5pm. If the office is closed during these times we will be out in the park, please call the number on reception door.

## VEHICLES

Only one vehicle per site. Extra cars and boats must require management approval. Strict 10t km/h speed limit — kids share the park roads. No vehicle maintenance is permitted in the park.

## PETS

Pets are welcome on sites and cabins at managers discretion. Dogs must be kept on a lead at all times and not left unattended. Pets are not permitted in communal facilities eg- pool area or camp kitchens.

## SUPERVISION OF YOUR CHILDREN

The Park and its facilities are provided for the enjoyment of you and your children. Please note that we have permanent residents who live in our park. The supervision of your children is important for their safety, so they are not a nuisance or danger to themselves or others. Children must be supervised by an adult when visiting the showers, toilets, pools and other recreational facilities. Management advise you that all recreational activities are done at your own risk.

## VISITORS

All visitors will need to register on arrival at reception prior to entering the park. Additional day use charges may apply.

## SPEED LIMIT

All roads within the park should be used only at walking speed (up to 10 km/h) out of respect towards pedestrians, cyclists, or scooter riders sharing common areas; certain roads may also have separate signposted limits, so please keep an eye open!

## EQUIPMENT

Tennis racquets and balls, also ping pong sets are available to borrow during office hours.

## AMENITIES BLOCK

Our waste water system is septic and therefore sensitive. Please keep all shower to a few minutes and leave facilities clean and tidy. Please report any unhygienic acts to staff. Baby bathroom is located between the female amenities and the laundry. Please see management for code to baby bathroom.

## CLEANING FEE

To ensure a comfortable stay for all guests, cabins are to be left in a reasonably tidy condition upon departure. A cleaning fee of \$200.00 will be applied if a cabin is left excessively messy or requires additional cleaning beyond our standard procedures.

## NOISE

To ensure everyone has an enjoyable stay, please be considerate of others and restrict noise from music, TVs, and social gatherings between the hours of 10pm and 7am.

## CAMP KITCHEN & BBQ AREAS

The Camp Kitchen is open 7:30am - 10pm. There is also an additional BBQ area near Powered Site #9. Please leave these areas clean and tidy after use. You must vacate these areas by 10pm. Open fires and coal BBQ fires strictly prohibited. No Smoking. Fridge and freezer will be cleaned out periodically. Out of date food will be disposed. No alcohol is permitted to be left in the camp fridges as children have access.

## SMOKING

Smoking is not permitted in any accommodation or common areas. A \$200 cleaning fee will be charged if guests are found to have been smoking in park accommodation.

## BICYCLES / SKATEBOARDS / SCOOTERS / ROLLERBLADES / GO-KARTS

For the safety of all guests, these are permitted during daylight hours on roadways only. Please observe road rules including the use of helmets. Motorised Wheeled Devices are not allowed on park premises.

## RUBBISH REMOVAL

Bins are provided throughout the park. Please put recycling in the yellow bins and rubbish in red lid waste bins.

## UNAUTHORISED ACTIVITIES

Antisocial behaviour, illegal drug use, excessive use of alcohol, undue mess around the site, unregistered vehicles, undue noise, acts of violence, smoking in accommodation, and conducting business onsite are prohibited. Failure to comply with any of the above, including any damage caused to the property, may result in eviction from the property.

## RISK WARNING

The park owner and operator warn all persons who engage in any recreational activities within these premises that the pursuit of any such recreational activity may result in harm or personal injury. All persons who engage in such recreational activity accept that there are obvious and inherent risks from such activity; therefore, such recreational activity is undertaken at their own risk.

## EMERGENCIES

In cases relating to fire, ambulance or police please call **000**. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency.

**FOR URGENT AFTER HOURS PARK RELATED ISSUES** please call **0402 522 320**

## EMERGENCYPROCEDURE

- Call 000
- Notify the Park Manager (if not already present)
- Assist any person in immediate danger **ONLY IF SAFE TO DO SO**
- Evacuate to your nearest Emergency Assembly Point (noted on map)
- **DO NOT RE-ENTER** until given permission to do so



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