



Coomera HOLIDAY VILLAGE

07 5573 1665

reception@coomeraholidayvillage.com.au

2 Reserve Road, Upper Coomera QLD 4209

**BOOM GATE
CODE:**

**SITE/CABIN
NUMBER:**

ACCOMMODATION

-  Private Residents
-  Powered Sites
-  Unpowered Sites

FACILITIES

-  Camp Kitchen
-  BBQ
-  Carpark / Visitors
-  Bins
-  Amenities
-  Laundry
-  Dump Point
-  Fire Blanket
-  Fire Extinguisher
-  Emergency Assembly Point
-  Defibrillator

10

SPEED LIMIT

10 KM / PER HOUR

SHARED ZONE



AFTER HOURS PHONE:
0415 403 204



GUEST INFORMATION / PARK RULES

RECEPTION HOURS

9:00am to 5:00pm Monday - Friday
9:00am to 4:00pm Saturday - Sunday

CHECK-IN/CHECKOUT

Guests are welcome from 11am until reception closes on day of arrival but must vacate their site no later than 10am on departure date unless alternate arrangements have been made in advance with our team at reception.

BOOMGATES

The boom gates are fitted with anti-pass back technology; tailgaters will be unable to exit. Please do not tail through the gate after another vehicle. Code required for entry and exit. Strictly one code per vehicle.

PARKING

Parking is limited to one car per cabin or one car per site unless otherwise arranged with Management. Please park your vehicle in the designated area for your site.

VISITORS

All visitors/contractors will need to register on arrival at reception prior to entering the park. Additional day-use charges may apply.

NOISE

To ensure everyone has an enjoyable stay, please be considerate of others and restrict noise from music, TVs, and social gatherings between the hours of 10 pm and 7 am.

CHILDREN

Children are the responsibility of their parents or guardians. We kindly ask that children under 12 have an accompanying parent/guardian when using amenities, playgrounds, pool areas, or other park facilities. All children should be back at registered accommodation by 10 pm.

BICYCLES / SKATEBOARDS / SCOOTERS / ROLLERBLADES / GO-KARTS

For the safety of all guests, these are permitted during daylight hours on roadways only. Please observe road rules, including the use of helmets. Motorized wheeled devices such as e-scooters are not allowed on park premises.

SWIMMING POOL

Pool open from 9am to 5pm.

Please always exercise caution when using the pool. Running, flips, somersaults, and inverted manoeuvres into the water are prohibited. Appropriate swimwear must be worn at all times. No glass is to be taken into the pool area. Children under the age of 12 must be always supervised in and around the pool area. Children under the age of 6 must always be within arm's length of an adult or guardian while in and around the pool.

AMENITIES

Open 24 hours for your convenience; however, they are closed for cleaning at periodic times (check cleaning times at the entrance of each block for more detail on closure periods). Please leave the amenities neat and tidy. No flushing of sanitary items or wet wipes; please dispose of these appropriately.

CAMP KITCHEN & BBQ AREAS

The Camp kitchen is open **7:30am – 10.00pm**. There are additional BBQ areas throughout the Park.

Please leave these areas clean and tidy after use. **You must vacate these areas by 10:30pm.** Open fires and Coal BBQ fires strictly prohibited.

DUMP POINT

See Park map or reception team for location. Please do not use amenity blocks.

LAUNDRY FACILITIES

Washing machines, dryers, and clotheslines are provided for your convenience. Washers and dryers cost \$7 per load. Please no washing of pet blankets.

PETS

We are a pet-friendly park. Please contact the park prior to arrival to discuss bringing your dog on holiday with you. Dogs must always be kept on a lead and not left unattended. All waste must be collected and disposed of appropriately in garbage bins. Pets are not permitted in any communal areas or recreational facilities.

SECURING YOUR SITE

While Park Management do their best to ensure a safe and secure environment, please secure your vehicle, bikes, eskies and other valuable while on holidays.

SMOKING

Smoking is not permitted in any accommodation or common areas. A \$175 cleaning fee will be charged if guests are found to have been smoking in park accommodation.

RUBBISH REMOVAL

Please ensure all rubbish is placed in the bins provided throughout the Park. If the bin closest to you is full please use another bin and notify the friendly staff.

UNAUTHORISED ACTIVITIES

Antisocial behaviour, illegal drug use, excessive use of alcohol, undue mess around the site, unregistered vehicles, undue noise, acts of violence, smoking in accommodation, driving lessons, and conducting business onsite are prohibited. Failure to comply with any of the above, including any damage caused to the property, may result in eviction from the property.

RISK WARNING

The park owner and operator warn all persons who engage in any recreational activities within these premises that the pursuit of any such recreational activity may result in harm or personal injury. All persons who engage in such recreational activity accept that there are obvious and inherent risks from such activity; therefore, such recreational activity is undertaken at their own risk.

EMERGENCIES

In cases relating to fire, ambulance or police please call 000. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency.

FOR URGENT AFTER HOURS PARK RELATED ISSUES please call 0415 403 204.

EMERGENCY PROCEDURE

- Call 000
- Notify the Park Manager (if not already present)
- Assist any person in immediate danger
- ONLY IF SAFE TO DO SO
- Evacuate to your nearest Emergency Assembly point (noted on map)
- DO NOT RE-ENTER until given permission to do so