



# Moss Vale HOLIDAY PARK

02 4868 1099

reception@mossvaleholidaypark.com.au

43/53 Willow Dr,

Moss Vale NSW 2577

## SITE/CABIN NUMBER:

### ACCOMMODATION

- Residential Sites
- Powered Sites
- Budget Cabins
- 2 Bedroom Cabins
- 1 Bedroom Cabins
- 2 Bedroom Villa
- Studio Cabins
- Pinot Villas

### FACILITIES

- Camp Kitchen
- BBQ
- Amenities
- Laundry
- Bins
- Waste Station
- Power Outlet
- Carpark / Visitors
- Accessible Amenities
- Dump Point
- Fire Hose
- Fire Extinguisher
- Emergency Assembly Point
- Defibrillator



COMPLIMENTARY  
WI-FI

NETWORK NAME:  
Net4

PASSWORD IS:  
7BMTKA88

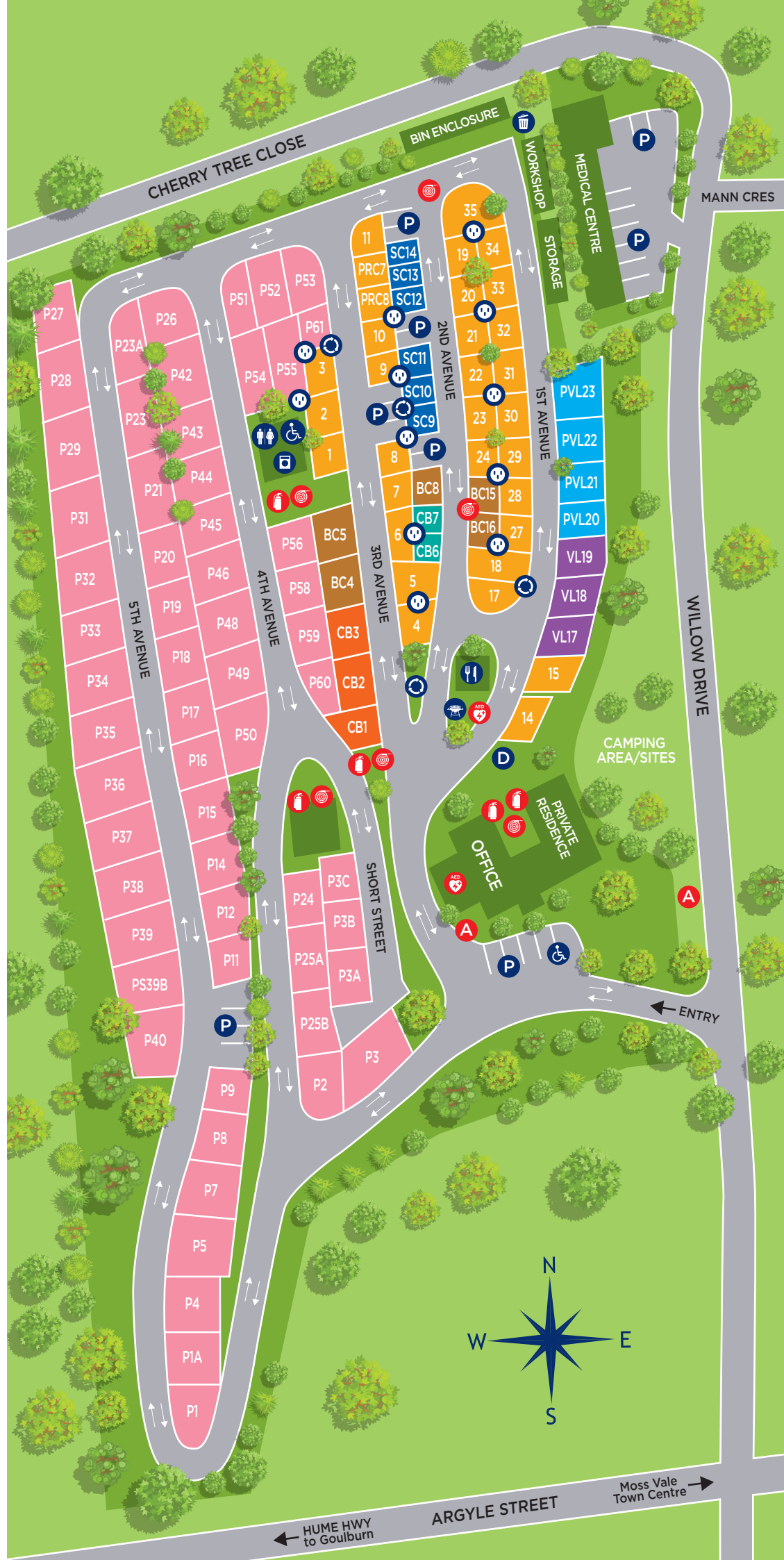


SPEED LIMIT

8 KM / PER HOUR  
SHARED ZONE



AFTER HOURS PHONE:  
**0482 172 805**



## GUEST INFORMATION / PARK RULES

**Hello and welcome to the Moss Vale Holiday Park!** We're excited to have you join us for some rest and relaxation. Our staff is ready and eager to make your stay as comfortable and enjoyable as possible. However, to ensure that our park remains a pleasant and safe environment for all, we kindly ask that you adhere to our park rules. These rules are in place to protect both our guests and our beautiful surroundings, so please take a moment to familiarize yourself with them. Thank you for choosing to stay with us, and we hope you have a fantastic time!

### RECEPTION HOURS

Reception 9am – 5pm.

### KIOSK HOURS

Reception 9am – 5pm.

### CHECK-IN/CHECKOUT

Guests are welcome from 2pm until reception closes on day of arrival but must vacate their accommodation or site no later than 10am on departure date unless alternate arrangements have been made in advance with our team at reception. When leaving don't forget to drop off the amenities key. A lost or broken key will incur a cost of \$10.00.

### WIFI

Complimentary Wi-Fi is available. Look for Network name Net4. Password is 7BMTKA88

### PARKING

Parking is limited to one car per cabin or one car per site unless otherwise arranged with Management. Please park your vehicle in the designated area for your cabin or site. When parking your caravan on sites 19 through to site 34 ensure your drawbar faces the road and you do not encroach on the site behind you. The boundary of the sites is a line between the power head. Encroachment will incur additional site fees unless arranged prior to set up. Vans must be parked on the left-hand side of the site.

### VISITORS

All visitors will need to register on arrival at reception prior to entering the park. Additional day use charges may apply.

### SPEED LIMIT

All roads within the park should be used only as walking speed (up to 8km/h) out of respect towards pedestrians, cyclists or scooter riders sharing common areas; certain roads may also have separate signposted limits so please keep an eye open!

### NOISE

To ensure everyone has an enjoyable stay, please be considerate of others and restrict noise from music, TVs and social gatherings between the hours of 10pm and 6am.

### CHILDREN

Children are the responsibility of their parents or guardians. We kindly ask that children under 12 have an accompanying parent/guardian when using amenities and other park facilities. All children should be back at registered accommodation by 10pm.

### BICYCLES / SKATEBOARDS / SCOOTERS / ROLLERBLADES / GO-KARTS

For the safety of all guests, these are permitted during daylight hours on roadways only. Please observe road rules including the use of helmets. Motorised Wheeled Devices are not allowed on park premises.

### AMENITIES

Open 24 hours for your convenience however they are closed for cleaning at periodic times (check cleaning times at the entrance of each block for more detail on closure periods). Please leave the amenities neat and tidy. No flushing of sanitary items or wet wipes, please dispose of these appropriately.

### DUMP POINT

Is located 20m to the southeast of the BBQ area, your amenities key will unlock it. See Park map or reception team for location. Please do not use amenity blocks. Please wash down and lock up when finished.

### LAUNDRY FACILITIES

Washing machines, dryers and clothes lines are provided for your convenience. No washing of pet blankets (if applicable). Washing Machine/Dryer pricing \$7 per load via Tanga Pay (card payment).

### RECYCLING

Only paper and cardboard in the yellow bins please.

### LEVELLING BLOCKS

Are provided for all please put them back where you found them after use and don't take them with you.

### SMOKING

Is not permitted in any accommodation or common areas. A \$175 cleaning fee will be charged if guests are found to have been smoking in park accommodation.

### PETS

Pets are allowed at certain times during the year. Please contact the park prior to arrival to discuss bringing your pet on holiday with you. Dogs must be always kept on a lead and not left unattended. All waste must be collected and disposed of appropriately in garbage bins. Pets are not permitted in any communal areas or recreational facilities. Any signs of unapproved pets found staying in cabins, will incur a cleaning fee of \$175.00.

### UNAUTHORISED ACTIVITIES

Antisocial behaviour, illegal drug use, excessive use of alcohol, undue mess around site, unregistered vehicles, undue noise, acts of violence, smoking in accommodation, driving lessons and conducting business onsite are prohibited from occurring on the property. Failure to comply with any of the above, including any damage caused to the property may result in eviction from the property.

### RISK WARNING

The park owner and operator warns all persons who engage in any recreational activities within these premises, that the pursuit of any such recreational activity may result in harm or personal injury. All persons who engage in such recreational activity accept that there are obvious and inherent risks from such activity, therefore, such recreational activity is undertaken at their own risk.

### EMERGENCIES

In cases relating to fire, ambulance or police please call 000. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency.

**FOR URGENT AFTER HOURS PARK RELATED ISSUES please call 0482 172 805.**

### EMERGENCY PROCEDURE

- Call 000
- Notify the Park Manager (if not already present)
- Assist any person in immediate danger  
**ONLY IF SAFE TO DO SO**
- Evacuate to your nearest Emergency Assembly point (noted on map)
- **DO NOT RE-ENTER** until given permission to do so