



Crows Nest TOURIST PARK

crowsnest@hampshireholidays.com.au
7558 New England Hwy, Crows Nest QLD 4355

**BOOM GATE
CODE:**

**SITE/CABIN
NUMBER:**

CAMPING

- Slab Sites
- Grass Powered Sites

ACCOMMODATION

- Cottage
- Accessible Cabin
- Deluxe Cabin
- Premium Bungalow
- Studio Plus
- Bungalow 2 Bedroom
- Double Deluxe
- Premium Deluxe Plus
- Premium Studio
- Homette Cabin
- Ensuite Sites

FACILITIES

- Camp Kitchen
- Playground
- Picnic Table
- BBQ
- Campfire
- Carpark / Visitors
- Bins
- Amenities
- Showers
- Laundry
- Clothes Line
- Dump Point
- EV Charging Station
- Fire Hose
- Fire Extinguisher
- Defibrillator

8

SPEED LIMIT
8 KM / PER HOUR
SHARED ZONE



AFTER HOURS PHONE:
0403 393 070



GUEST INFORMATION / PARK RULES

Thank you for choosing to stay with us, we ask that you read the following guidelines to assist you and other guests to ensure your stay is enjoyable.

RECEPTION HOURS

9am -5pm Monday through to Sunday.

CHECK-IN/CHECKOUT

Site bookings can arrive from 11am and cabin bookings are welcome from 2pm until reception closes on day of arrival. All guests must vacate their accommodation or site no later than 10am on departure date unless alternate arrangements have been made in advance with our team at reception.

PARKING

Parking is limited to one car per cabin or one car per site unless otherwise arranged with Management. Please park your vehicle in the designated area for your cabin or site.

VISITORS

All visitors will need to register on arrival at reception prior to entering the park. Additional day use charges may apply.

NOISE

To ensure everyone has an enjoyable stay, please be considerate of others and restrict noise from music, TVs and social gatherings between the hours of 10pm and 8am.

CHILDREN

Children are the responsibility of their parents or guardians. We kindly ask that children under 12 have an accompanying parent/guardian when using amenities, playgrounds, pool areas or other park facilities. All children should be back at registered accommodation by 10pm.

BUNK BEDS

Children under 12 years of age should not use the top bunk. Children should also not play on the top bunk.

BICYCLES / SKATEBOARDS / SCOOTERS / ROLLERBLADES / GO-KARTS

For the safety of all guests, these are permitted during daylight hours on roadways only. Please observe road rules including the use of helmets. Motorised Wheeled Devices such as e-scooters are not allowed on park premises.

SWIMMING POOL

The pool is open between 7am and 7pm. Please always exercise caution when using the pool. Running, flips, somersaults, and inverted manoeuvres into the water are prohibited. Appropriate swimwear must be worn at all times. No glass or alcohol is to be taken into the pool area. All children under the age of 12 must be always supervised in and around the pool area. All children under the age of 6 must always be within arms length of an adult or guardian whilst in and around the pool.

PLAYGROUND

Open from 7am – 7pm. The playground is provided for the enjoyment and recreation of children staying at the park. Please have fun, but stay safe. To avoid injury always use equipment properly, no roughhousing on or around equipment and please always be courteous of others.

DUMP POINT

See Park map or reception team for location. Please do not use amenity blocks. Please use environmentally friendly chemicals.

AMENITIES

Open 24 hours for your convenience however they are closed for cleaning at periodic times (check cleaning times at the entrance of each block for more detail on closure periods). Please leave the amenities neat and tidy. No flushing of sanitary items or wet wipes, please dispose of these appropriately.

LAUNDRY FACILITIES

Washing machines, dryers and clothes lines are provided for your convenience. No washing of pet blankets. Washing machines /dryers cost \$4 per load.

Camp Kitchen and BBQ areas

The camp kitchen is open 7am – 10pm. Please leave these areas clean and tidy after use. Open fires and coal BBQ fires are strictly prohibited.

PETS

Pets are allowed at certain times during the year. Please contact the park prior to arrival to discuss bringing your pet on holiday with you. Dogs/cats must be always kept on a lead and not left unattended. All waste must be collected and disposed of appropriately in garbage bins. Pets are not permitted in any cabin, communal areas or recreational facilities. Any signs of unapproved pets found staying in cabins, will incur a cleaning fee of \$200.00.

SMOKING

Is not permitted in any accommodation or common areas. A \$200 cleaning fee will be charged if guests are found to have been smoking in park accommodation.

WILDLIFE

Please enjoy the opportunities for interaction with the local wildlife. We do ask, however, that you do not feed any of the animals.

FIRES

Fires are only permitted during certain periods and weather conditions and can only be lit in braziers or fire pits. Fires must always be attended at all times when lit and extinguished appropriately when complete. Fires can only be lit in line with local fire services guidelines (i.e. not during a fire ban). See reception for more information.

UNAUTHORISED ACTIVITIES

Antisocial behaviour, illegal drug use, excessive use of alcohol, undue mess around site, unregistered vehicles, undue noise, acts of violence, smoking in accommodation, driving lessons and conducting business onsite are prohibited from occurring on the property. Failure to comply with any of the above, including any damage caused to the property may result in eviction from the property.

RISK WARNING

The park owner and operator warn all persons who engage in any recreational activities within these premises, that the pursuit of any such recreational activity may result in harm or personal injury. All persons who engage in such recreational activity accept that there are obvious and inherent risks from such activity, therefore, such recreational activity is undertaken at their own risk.

EMERGENCIES

In cases relating to fire, ambulance or police please call 000. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency. FOR URGENT AFTER HOURS PARK RELATED ISSUES please call 0403 393 070

EMERGENCY PROCEDURE

Call 000

- Notify the Park Manager (if not already present)
- Assist any person in immediate danger ONLY IF SAFE TO DO SO
- Evacuate to your nearest Emergency Assembly point (noted on map)
- DO NOT RE-ENTER until given permission to do so